

Terrace Regional Transit System

handyDART Service

handyDART is convenient door-to-door transportation for people with disabilities. Any person who is unable to use regular transit due to a physical or mental disability is eligible for handyDART service.



How to Register

Passengers must first register with the system by calling **635-2666**. There is no fee for registration. Registrants will be asked to provide their name, address, telephone number and date of birth. Also required is an emergency telephone number and any medical facts handyDART should be aware of. This information will be kept confidential. A medical confirmation of your disability may also be required.

Hours of Operation

handyDART service operates Monday through Friday between the hours of 8:30am and 5:30pm. Limited Saturday service is also available but must be pre-booked no later than Friday afternoon.

Booking a handyDART Trip

Please call **635-2666** between the hours of 8:30am and 5:00pm, Monday through Friday. At other times, a telephone answering service will provide recorded information.

There are two types of service:

- Regular subscription trips once a week or more often, such as for therapy appointments or to and from work or programs,
- One-time trips for other purposes such as shopping, social visits, or recreational activities.

Cancelling a Trip

If your plans change, please phone as soon as possible so that we can schedule a trip for someone else.

When the Bus Arrives

Trip schedules are constantly changing as new reservations and cancellations are received. Expect your bus to arrive 15 minutes before or after your scheduled time. Please be on time and ready for the bus when it arrives. It is not necessary to wait outside, but if you are being picked up at an apartment complex or commercial building, we ask that you wait in the lobby for the bus to arrive.

Carry on Baggage...

Due to space limitations, only items you can carry on as you board are permitted. Call handyDART for further information.

handyDART Fares

Passengers & escorts: **\$1.50**

Tickets (*book of 20*) **\$29.00**

Available at City Hall & the Transit Office

Attendants

(*needed to help you travel*) **Free**